



## Dryers - Taking Too Long To Dry Clothes

When clothes are taking a long time to dry or do not seem to be drying, the below troubleshooting tips can correct the problem.

**Note:** To minimize the possibility of electric shock, unplug the dryer from the power supply before attempting any maintenance or cleaning.

**Using the proper venting and making sure the vent pipe is the proper length is very important to the operation of the dryer.** GE recommends the use of solid metal vent pipe, 4" in diameter, for adequate operation. 4" flexible metal venting may be used, but will increase drying time somewhat. GE does not recommend the use of flexible, white, plastic vent pipe. This type of vent pipe can collapse and restrict the airflow, causing lint to build up inside the dryer. This build-up could cause the heaters to fail prematurely. Consult the Installation Instructions for the proper length and number of turns for the vent pipe.



**Check for an obstruction in the ducting.** Make sure the outside wall damper is operating easily. If flexible ducting is used, be sure that it is not kinked and is installed properly. It is recommended that you clean the duct work completely at least once a year.



**Remove and clean the lint filter each time it is used.** The filter can be washed with warm soapy water to remove fabric softener residue from the screen.

**Check the household fuses and circuit breakers.** Most household dryers use two fuses or circuit breakers. It is possible for only one of them to trip and the dryer still tumble, but not heat.

**The washer controls may have been improperly set.** If the clothes are wetter than normal, coming from the washer, this could be the difficulty. If the gentle speed is selected for a normal load the washer will not spin adequately. High speed or extended spin removes more water from clothing decreasing drying time.

**There may be too many items in the dryer.** Only dry one washer load at a time. Do not combine washer loads to make one large dryer load.

**There may be too few items in the dryer.** If the machine is not leveled a small load may migrate to the back. If drying only one article and the dryer is level, add two similar articles, even if they are dry, to ensure proper tumbling. If less than 5 items are to be dried, timed dry should be used.

**Improper sorting can cause drying difficulty.** Do not mix heavy, hard-to-dry items with lightweight articles.

**There could be a washer service issue.** If water can be wrung or squeezed from the clothing when it is taken from the washer and the appropriate setting **was** selected, the situation may be a loose washer drive belt or the transmission. Service is recommended.

**If the dryer is on a 120-volt circuit** instead of a 240-volt circuit the drying time will be three times as long.

If the above suggestions do not resolve the issue, service may be needed. If you would like to schedule a service appointment, please contact GE Consumer Service at 1-800-432-2737 or [schedule a service appointment on-line](#).